BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED
(Wholly owned Government of Karnataka Undertaking)

Email ID: gmdas@bescom.co.in
Mobile No.:9448279010
Tel No.:080-22586356
No.: BESCOM/GM(DAS)/DGM-3/AGM-5/BC-19/2022-23/

O/o General Manager (DAS),
BICC-1 Building, BESCOM,
24th main,17th cross road
Sector-2, HSR Layout,
Bangalore-560102.
Date:

Addendum

Sub: Replacement of existing Video Projection Wall System (VPS) by new VPS at both Control Centres (HSR & Rajajinagar) DAS, BESCOM, Bangalore for three years standard warranty plus two years of AMC service.

Ref: 1. Tender Enquiry No. BESCOM/23-24/IND0012 dated: 16.09.2023
2. Pre-bid queries received Dated: 15.12.2023.

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Preamble:

The tender was invited for Replacement of existing Video Projection Wall System (VPS) by new VPS at both Control Centres (HSR & Rajajinagar) DAS, BESCOM, Bangalore for three years standard warranty plus two years of AMC service vide Ref 1. Subsequent to the pre-bid queries the clarification to the bid is hereunder:

Clause	As existing	To be read as
Tender subject	Replacement of existing Video Projection Wall System (VPS) by new VPS at Control Centres (HSR & Rajajinagar) DAS, BESCOM, Bangalore for three years standard warranty plus two years of AMC service.	Replacement of existing Video Projection Wall System (VPS) by new VPS at Control Centres (HSR & Rajajinagar) DAS, BESCOM, Bangalore for five years warranty.
Instruction to Bidders Clause 48	This Performance Bank Guarantee will be for an amount of 10% of the total contract value. All charges whatsoever such as premium; commission etc., with respect	This Performance Bank Guarantee will be for an amount of 5% of the tota contract value. The Performance Bank Guarante will be valid for the entir

	to the Performance Bank Guarantee shall be borne by the bidder.	contract period plus three months(5 years plus 90 days) All charges whatsoever such as premium; commission etc., with respect to the Performance Bank Guarantee shall be borne by the bidder.
Instruction to Bidders Clause 1a	COMPREHENSIVE AMC SERVICE Comprehensive AMC after 3 years of Standard Warranty Period for a period of two years Comprehensive AMC should include the following; • Preventive maintenance includes • Cleaning • Colour matching & Geometry Adjustment • Health check-up of equipment & others • Breakdown maintenance • Helpdesk services • Telephonic support – within 1 business hr. • Remote support– within 2 business hr. • Onsite support– within 1 business day. • Spare part replacement – within 3 next business days on request. • Technical/software updates if required.	As the comprehensive AMC service is removed, the malfunctioning or defective spares shall be replaced under the warranty period. Also 10% of buffer spares shall be provided after the completion of warranty period
Instruction to Bidders Clause 43	Payment Milestones for Supply and Installation Portion Milestone 1: 60% of the Payment will be arranged by AGM (F&C), DAS, BESCOM,	Payment Milestones for Supply and Installation Portion Milestone 1: 70% of the Payment will be arranged by AGM (F&C), DAS, BESCOM, Bangalore on Successful

	Bangalore on Successful delivery of the material, against delivery Certificate by O/o GM(DAS) and MAS from Executive Engineer (Ele), BESCOM stores, Rajajinagar, Bangalore and Warranty Certificate for all the materials supplied by firm. Milestone 2: 30% of the Payment will be arranged by AGM (F&C), DAS, BESCOM, Bangalore against Installation & Commissioning of VPS and Installation/Commissioning Certificate by O/o GM (DAS). 2. Payment Milestones for AMC Portion after completion of 3 year standard warranty Milestone 3: First Year of AMC Five percent (5%) of the Payment towards completion of Annual comprehensive maintenance will be arranged by AGM (F&C), DAS, BESCOM, Bangalore on Half yearly basis on submission of invoice in triplicate with authenticated seal and signature of concerned DAS official along with service report Milestone 4: Second Year of AMC Five percent (5%) of the Payment towards completion	delivery of the material, against delivery Certificate by O/o GM(DAS) and MAS from Executive Engineer (Ele), BESCOM stores, Rajajinagar, Bangalore and Warranty Certificate for all the materials supplied by firm. Milestone 2: 30% of the Payment will be arranged by AGM (F&C), DAS, BESCOM, Bangalore against Installation & Commissioning of VPS and Installation/Commissioning Certificate by O/o GM (DAS).

	of Annual comprehensive maintenance will be arranged by AGM (F&C), DAS, BESCOM, Bangalore on Half yearly basis on submission of invoice in triplicate with authenticated seal and signature of concerned DAS official along with service report	

All other terms and conditions of the bid document remain unaltered.

General Manager (Elec.,)
DAS Section, BESCOM